

We hope you like your new gear.

# BURTON



Item No.	Product Description	Qty
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If for any reason you are not satisfied with your purchase, you may return your unused product within 30 days. If you have any questions, feel free to call or text us at (877) 313-1977 or email us at store@burton.com. Please see reverse side for additional instructions.

Date:                      Order No.:                      Delivery No.                      **PLEASE RETAIN TOP PORTION FOR YOUR RECORDS**

Shipped to:

Date:

Order No.:

Delivery No.:

PLEASE AFFIX THE RETURN LABEL TO YOUR RETURN PACKAGE AND INCLUDE THE BOTTOM PORTION OF THIS FORM IN YOUR BOX.

### RETURN CODE(S)      ITEM NO/PRODUCT DESCRIPTION


### RETURN CODES

**QUALITY**

- 256** Did Not Like Styling
- 257** Did Not Like Fabric

**SIZING**

- 246** Too Small Overall
- 253** Too Large Overall
- 270** Did Not Like Fit

**SERVICE**

- 254** Wrong Item
- 261** Color Not As Shown
- 271** Ordered Multiple Sizes



## **RETURN POLICY**

You may return your unused product for a full refund within 30 days of the purchase date. You can expect a full refund to your credit card 7 to 14 days of our receiving your return. It may take up to 30 days to be visible on your credit card statement. You can use the included pre-paid UPS shipping label or use another method of your choosing. Please note that if the UPS shipping label is used, \$6.50 will be deducted from your return credit.

To request an exchange, please call Rider Service at 1-877-313-1977. We'll place a new order for your desired item and we'll waive the standard shipping costs. You will be charged for this order when it ships and once we receive your return, your refund will be processed.

\*Sorry, but exchanges cannot be performed on PayPal or Amazon Pay orders.

## **RETURN INSTRUCTIONS**

1. Complete the returns form and include it in the package. See reverse of this sheet.
  2. Package the return shipment securely. Use the original packaging when possible. Affix the included UPS return label to the outside of the package. Please remove or cover all old labels and barcodes. If you choose not to use the UPS return label, please include your original order number and delivery on the outside of the box and address to: Burton Canada Returns, 800 South Street, Cowansville, Quebec J2K 2Y3
  3. Contact UPS to arrange collection or drop off the package at the UPS store of your choice. [www.ups.com/dropoff](http://www.ups.com/dropoff)
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